

Terms and Conditions

On this website (www.bootcampdeals.co.uk), we enable you to find and book bootcamp and retreat services that are offered by a variety of companies. bootcampdeals.co.uk acts as a Bootcamp/Retreat Recommendation Service for each provider. We offer an advice service to help you make informed choices and introduce options to you.

To see the terms and conditions applicable to each bootcamp or retreat operator, please refer to their website where their terms and conditions are in the public domain or ask for details or see the links below.

Where “booking” is referred to, this is a booking recommendation and quote obtained for you. No booking is made directly with or money transferred to [bootcampdeals](http://bootcampdeals.co.uk) from any visitor to our website or enquiry.

Where “bootcamp” is referred to this can be a bootcamp or retreat or variation of the two themes.

Terms and Conditions

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1. ACCURACY AND INFORMATION

Bootcampdeals and www.bootcampdeals.co.uk are a wholly owned website and brand and trademark (pending) of Hillmotts LLP.

Hillmotts LLP has taken all care and used best endeavours to ensure published information and prices are accurate however if we identify an error or omission following publication, we will inform you before confirming your booking. The revised information will then form part of your contract. If an error or omission is discovered after your booking is made, we will always try to advise you prior to you attending the bootcamp or retreat. However all details on the website are the responsibility of the service provider (bootcamp or retreat) to keep their information up to date and accurate and bootcampdeals.co.uk takes no responsibility for accuracy. Please check with the provider before confirmation of a booking.

2. bootcampdeals.co.uk & Hillmotts LLP PAYMENT TERMS

The bootcamper will be introduced directly to the bootcamp who will receive the full price agreed at the time between bootcampdeals and the operator on behalf of the client.

Bootcampdeals must be informed when the client pays the deposit or full balance for the bootcamp, whichever is the sooner, using the booking reference number.

All bootcamps agree that by taking the lead/booking a non-refundable commission of 15% per person of the agreed final fees (inclusive of VAT) will be due. Bootcampdeals (via D3 Marketing) will invoice for this amount to the bootcamp operator at this point.

For the bootcamper, all deposits, payments and cancellations are under the terms and conditions of the bootcamp operator. The commission from operator to bootcampdeals is non-refundable under any change of circumstances, cancellation or date, price or bootcamp/retreat change.

3. ACCEPTED FORMS OF PAYMENTS

Hillmotts LLP accepts the following forms of payment:

(i) Credit/debit cards - Visa, MasterCard, Maestro, Switch, Electron, Solo and Delta. Please note that all payments made by credit card carry a 2.5% handling charge.

Debit cards do not carry a handling charge.

(ii) Bank Transfers are accepted on invoices. Please use the invoice number clearly stated on all payments.

4. BOOKING ONLINE

Once your place is confirmed then all further arrangements will be made between the operator and bootcamper direct.

As a bootcamper, if for any reason you do not turn up for your experience then you forfeit the entire cost of the experience or specific penalties in line with the terms and conditions of the individual bootcamp will apply.

Should any of the details listed be incorrect or if you have any questions about the booking, please call one of our friendly bootcampdeals team on 0845 475 0076 quoting your enquiry or booking reference number.

It is the responsibility of the client bootcamper to contact the operator to confirm all final arrangements.

5. PRICE

All prices quoted by bootcampdeals.co.uk are a guide as to 'from prices' and per person based on maximum room occupancy/basic rooms where there are options. Some prices shown are discounted.

Prior to confirming a price and options and a booking, bootcampdeals.co.uk will confirm everything on your behalf with the operator. This will be confirmed in writing/email to you for your records. In some instances bootcampdeals are able to negotiate better last minute prices for you.

Prices are subject to availability and can change accordingly.

Single rooms are available with some operators and may carry a supplement.

We reserve the right to change the price of any bootcamp or retreat

advertised on our website when we provide final recommendations and confirmations.

6. BOOKING CONFIRMATION

On acceptance of your booking, we will email confirmation of your booking with your chosen operator.

The confirmation will clearly state the balance to be paid and all the contact details for the operator. These details will also be sent to them.

Please check the confirmation carefully to make sure that all your booking details are all correct.

Contact your Bootcampdeals consultant if your confirmation appears to be incorrect or incomplete and we will endeavour to make the necessary changes.

Bootcampdeals.co.uk reserves the right to make changes to and correct errors after bookings have been confirmed.

7. OUR DESCRIPTIONS

The descriptions of the bootcamp and retreat operators and other aspects of the services are based on opinions provided by ourselves, reviewers, previous bootcampers, guests and on the opinions of operators themselves.

We cannot control the components of the arrangements and it is possible that an advertised amenity be withdrawn or features of it changed or accommodation changed depending on season or changed due to various reasons such as renovation work, etc. We will advise you if we become aware of a major change but we cannot accept liability for loss, damage or inconvenience in such circumstances.

Please note that photos represent some of the accommodation offered and may not relate to the accommodation the operator is using at the time. Please check. Training varies week to week depending on the group and trainers and this is part of the flexibility and appeal of bootcamps. Not all activities shown on a listing may be offered or completed in each delivery of the bootcamp or retreat.

8. BEHAVIOUR

Throughout your booking with bootcampdeals.co.uk you accept full liability for any damage or loss caused by you or any member of your group.

9. CANCELLATIONS

It is possible to cancel your booking with the operator directly according to their terms and conditions.

10. AMENDMENTS

Any changes to an existing booking that are made after receipt of booking confirmation and deposit payment should be made direct with the provider and not with bootcampdeals.co.uk

Please refer to their terms and conditions.

11. DISCOUNT VOUCHERS

bootcampdeals.co.uk operates and manages the web site bootcampdeals.co.uk and trades in the United Kingdom under the name and branding of bootcampdeals owned by Hillmotts LLP. The contract for any voucher or discount downloaded from the site is between you and the providing operator not with bootcampdeals and fulfilment of the voucher or deal is the sole responsibility of the third party supplier. Please check the operating terms and conditions of any voucher or discount as provided by the third party supplier over which bootcampdeals has no control or responsibility.

12. COMPLAINTS

The bootcamp or retreat experience is fulfilled by the supplier and not bootcampdeals.co.uk. Bootcampdeals.co.uk has made every effort to monitor the services of the supplier but bootcampdeals.co.uk does not provide any warranty or guarantee as to the supplier's performance or safety standards. If you have a complaint during your experience, please bring it to the attention of the supplier as soon as possible so that they can address the issue immediately.

13. EXCLUSION OF LIABILITY

Whilst bootcampdeals.co.uk makes every effort to monitor the experience fulfilled by the supplier, any liability incurred by the customer or the recipient caused by the supplier's negligence is the responsibility of the supplier and not bootcampdeals.co.uk or Hillmotts LLP who are acting solely as a referring agent.

Bootcampdeals.co.uk shall not be liable for the death or personal injury of the customer, recipient or third party while undertaking any treatment or activity provided by the supplier.

Bootcampdeals.co.uk shall have no liability for damage to property, consequential loss or expenses suffered, which includes but is not limited to loss of anticipated earnings, profits, goodwill, reputation, business receipts or contracts, losses or expenses, resulting in third party claims.

14. STATUTORY RIGHTS

Nothing in these terms and conditions affects your statutory rights. These terms and conditions are subject to the law of England and Wales. All disputes shall be subject to the exclusive jurisdiction of the courts.

15. MEDICAL CONDITIONS

Due to the nature of some of the bootcamps and retreats and activities offered by third party suppliers on the bootcampdeals.co.uk website, participating in certain activities may be harmful to your health. Therefore, please inform a representative of the experience operating company before commencing any activities or treatments of any medical conditions likely to affect them. See medical advice where recommended by your bootcamp or retreat operator.

All professional bootcamp and retreat operators will require you to complete questionnaires on health, fitness and nutrition prior to attending so their services can be deemed appropriate or arrangements made to reduce risk for you.

If your chosen operator does not undertake to receive such information from you please provide it to them and let bootcampdeals.co.uk know so we can ensure that all providers on our website are operating within professional standards and codes of conduct.

16. PASSPORTS, VISAS AND HEALTH REQUIREMENTS

A passport is necessary to travel to all European countries. Most European countries enjoy the same level of medical service as Great Britain however bootcampdeals.co.uk recommends all clients to obtain from their local DHSS office a copy of the booklet "Protect Your Health Abroad" the form E111 for presentation when seeking medical assistance abroad. The E111 entitles you; your spouse and your dependants to Free State provided or reduced cost emergency treatment. All passengers entering the USA from the UK now require a

MRP (Machine Readable Passport).

17. INSURANCE

bootcampdeals.co.uk recommends you undertake travel insurance.

18. COMPLAINTS ABOUT OPERATORS

bootcampdeals.co.uk acts solely as a Bootcamp/Retreat Recommendation Service for each provider. If you have a complaint or experience any problems during your bootcamp or retreat please inform the service provider immediately. We recommend that you speak to the Camp Manager or Trainer and take the matter up with him/her directly.

19. LIABILITY

If you have any complaints concerning any services we provide you must inform us in writing by letter or email within 28 days of your booking. We cannot accept any liability for the arrangements you have booked personally with any provider or travel company or individuals or the third party bootcamp/retreat provider.

Any assistance provided in resolving a complaint is provided on a goodwill basis. If you have a complaint concerning any services we provide, as opposed to any service provided by any third party on our website, you must inform us immediately in writing within 28 days of your booking. We regret we cannot accept any liability if we are not so notified. Our maximum liability to you if we are found to have been at fault in relation to any service we provide is limited to the commission we have earned or are due to earn in relation to the booking in question.

Whilst bootcampdeals.co.uk makes every effort to monitor the experience fulfilled by the supplier, any liability incurred by the customer or the recipient caused by the supplier's negligence is the responsibility of the supplier and not bootcampdeals.co.uk

Bootcampdeals.co.uk and Hillmotts LLP shall not be liable for the death or personal injury of the customer, recipient or third party while undertaking any treatment or activity provided by the supplier.

Bootcampdeals.co.uk and Hillmotts LLP shall have no liability for damage to property, consequential loss or expenses suffered, which includes but is not limited to loss of anticipated earnings, profits, goodwill, reputation, business receipts or contracts, losses or expenses, resulting in third party claims.

20. EXTRAS

Please note that all extra's consumed on site such as Room Upgrades, Bootcamp extensions, Food, Drink, Entertainment, additional Spa Treatments and Transport must be paid for by you and your booking with bootcampdeals.co.uk only includes the package set out in your confirmation email and invoice. We accept no liability for any charges you consume on site in relation to any extras outside of your package.

21. CHANGES AND CANCELLATIONS BY US

Bootcampdeals.co.uk reserves the right to make changes to and correct errors on our website both before and after bookings have been confirmed.

22. FORCE MAJEURE

Bootcampdeals.co.uk will not be liable for additional expenses incurred through travel delay, Acts of God, force majeure or events beyond our control. Force majeure is unusual and unforeseeable circumstances beyond our control such as war or threat of war, riots, civil unrest, terrorist activity, industrial disputes, natural or nuclear disaster, fire or adverse weather conditions.

23. YOUR FINANCIAL PROTECTION

In some cases, where the supplier is not able to provide the service paid for for reasons of insolvency, or accommodation cancellation or other circumstances and is unable to offer an alternative, bootcampdeals.co.uk is not responsible for or liable for any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the bootcamp operator (or your credit card issuer where applicable).

24. OUR RESPONSIBILITY

bootcampdeals.co.uk endeavour to make sure that all parts of the bootcamp or retreat experience are arranged, performed or provided with expertise and care. However we accept no liability for the experience you receive. We welcome feedback so that we can better enhance the website and the providers we feature to maintain excellence and professionalism to our customers.

25. ENGLISH LAW

Your booking recommendation with bootcampdeals.co.uk and all matters arising out of it are governed by English Law.